Financial Assistance Policy  
(TCMRC-1001)  

Appendix 5  

Public Access to Policy  

Information on the Tri-County Financial Assistance Policy, and the Tri-county Self-pay Billing and Collection Policy will be made available to patients and the community served by Tri-County through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

   Gundersen Tri-County Hospital and Clinics  
   Customer Financial Service  
   18601 Lincoln Street  
   Whitehall, WI 54773

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (715) 538-4361.

3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via [www.gundersenhealth.org/tri-county](http://www.gundersenhealth.org/tri-county).

4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:

   a. Gundersen Tri-County Hospital and Clinics  
      18601 Lincoln Street, Whitehall, WI  
      Emergency Department – 2nd Floor  
      Customer Financial Services - 2nd Floor  
      (715) 538-4361

   b. Gundersen Tri-County Hospital and Clinics  
      Blair Clinic  
      420 S. Peterson Avenue, Blair, WI  
      (608) 989-2505

   c. Gundersen Tri-County Hospital and Clinics  
      Independence Clinic  
      35791 Osseo Road, Independence, WI  
      (715) 985-2351