

**Financial Assistance Policy  
(TCMRC-1001)**

**Appendix 5**

**Public Access to Policy**

Information on the Tri-County Financial Assistance Policy, and the Tri-county Self-pay Billing and Collection Policy will be made available to patients and the community served by Tri-County through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen Tri-County Hospital and Clinics  
Customer Financial Service  
18601 Lincoln Street  
Whitehall, WI 54773

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (715) 538-4361.
3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via [www.gundersenhealth.org/tri-county](http://www.gundersenhealth.org/tri-county).
4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
  - a. Gundersen Tri-County Hospital and Clinics  
18601 Lincoln Street, Whitehall, WI  
Emergency Department – 2<sup>nd</sup> Floor  
Customer Financial Services - 2<sup>nd</sup> Floor  
(715) 538-4361
  - b. Gundersen Tri-County Hospital and Clinics  
Blair Clinic  
420 S. Peterson Avenue, Blair, WI  
(608) 989-2505
  - c. Gundersen Tri-County Hospital and Clinics  
Independence Clinic  
35791 Osseo Road, Independence, WI  
(715) 985-2351