

Gundersen Health System

Gundersen St. Joseph's Hospital and Clinics

Summary of Financial Assistance Policy

Gundersen Health System (Gundersen) is a not-for-profit system with a mission to distinguish ourselves through excellence in patient care, education, research, and improved health in the communities we serve. We will enhance the health and well-being of our communities while enriching every life we touch, including patients, families, and staff. We are committed to providing emergency and medically necessary health care services to patients regardless of their ability to pay. There is a discounted/sliding fee schedule available based on family size and income.

Financial Assistance Eligibility

- **Families with annual income at or below 200% of the most current Federal Poverty Guideline (FPG):** A 100% waiver of patient financial obligation for eligible medical services is provided by GHS for eligible patients, or their guarantors, with annualized family incomes at or below 200% of the Federal Poverty Limit. (FPL) Family income will be considered when making an eligibility determination. An asset test is not applicable to families with annual income at or below 200% of the most current FPG.
- **Families with annual income above 200% of the most current Federal Poverty Guideline (FPG):** Patients of Gundersen with annual family incomes between 201% and 400% of the most current FPG and within asset limit threshold will be eligible for Gundersen Financial Assistance. Discounted care is available to patients with limited family income between two and four-times the federal poverty level and assets at or below 600% of the current federal poverty level. Patients not meeting these eligibility guidelines, but with extraordinarily high medical expenses, may qualify for catastrophic care assistance.

For more information about current poverty guidelines, please visit the Assistant Secretary for Planning and Evaluations of the US Department of Health and Human Services website at <http://hhs.gov>.

For More Information

Information on the Gundersen financial assistance policy is available by calling (608) 775-8660 or (800) 362-9567, ext. 58660 or by visiting any Gundersen location. An application for Gundersen financial assistance is available on our website at www.gundersenhealth.org/FAA. Translated versions of the financial assistance policy and financial assistance application include Hmong, Spanish, Polish, and Somalian and can be found on our website or by visiting any Gundersen location.

To apply for financial assistance, a patient must apply by completing and submitting a financial assistance application. To request a complete financial assistance policy or a financial assistance application, including translated versions, or if you need assistance completing the application, contact:

Gundersen Health System
1910 South Avenue
Customer Financial Services, Mail Stop: NCA3-01
La Crosse, WI 54601
{608} 775-8660 or (800) 362-9567, ext. 58660