



WORKERS' COMPENSATION CASE MANAGEMENT SERVICES

Comprehensive programs and services for area employers

Have you ever been frustrated with the progress or outcomes of a workers' compensation case?

Did you ever have a workers' compensation question or need information and didn't know who to call?

Have you ever had difficulty getting an injured worker back on the job?

Gundersen Health System Case Management Services can help

- A case manager facilitates communication among the employee, family members, the employer, care providers and the payer.
- A case manager evaluates available options with the employee and medical provider and assists in coordinating optimal, quality care in a cost-effective manner.
- Working from within the healthcare system, the Gundersen Health System case manager can quickly access the most current medical information.

Case management skills

Gundersen Health System's case manager can assess variables that impact health and patient functioning. By applying problem solving techniques, the case manager can help develop solutions to problems which may arise. Other case management skills include:

- Knows disease processes and medical resources available to assist.
- Understands insurance policy language, workers' compensation statutes, FMLA and ADA.
- Familiar with workplace activities, job descriptions and essential job functions.

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HEALTH SYSTEM®

