

**Financial Assistance Policy
(STJ-1056)**

Appendix 5

Public Access to Policy

Information on the GSTJ Financial Assistance Policy, and the GSTJ Self-pay Billing and Collection Policy will be made available to patients and the community served by GSTJ through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

**Gundersen St. Joseph's Hospital and Clinics
Customer Financial Service; Box 527
400 Water Ave
Hillsboro, WI 54634**

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (608) 489-8198.
3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via <http://www.gundersenhealth.org/st-josephs/billing-information>.
4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:

**Gundersen St. Joseph's Hospital and Clinic
400 Water Ave
Hillsboro, WI 54634
(608) 489-8198**

**Gundersen St. Joseph's Elroy Clinic
1705 Omaha Street
Elroy, WI 53929
(608) 489-8198**

**Gundersen St. Joseph's Wonewoc Clinic
301 Railroad Street
Wonewoc, WI 53968
(608) 489-8198**