

# GUNDERSEN ST. ELIZABETH'S HOSPITAL AND CLINICS

Gundersen St. Elizabeth's Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR 92.101(a)(2)). Gundersen St. Elizabeth's Hospital and Clinics do not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen St. Elizabeth's Hospital and Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - qualified sign language interpreters; and
  - written information in other formats.
- Provides free language services to people whose primary language is not English, such as:
  - qualified interpreters; and
  - written information in other languages.

If you need these services, contact Tracy Henn, (651) 565-4531 ext. 24116

If you believe that Gundersen St. Elizabeth's Hospital and Clinics have failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Tracy Henn, Director, Business Operations  
1200 Grant Blvd. W.  
Wabasha, MN 55981  
Phone: (651) 565-4531 ext. 24116  
Email: [TAHenn@gundersenhealth.org](mailto:TAHenn@gundersenhealth.org)

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Tracy Henn is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue, SW Room 509F, HHH Building  
Washington, D.C. 20201  
1-800-368-1019, 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.