Financial Assistance Policy (GSEHC)

Appendix 5

Public Access to Policy

Information on the GSEHC Financial Assistance Policy, and the GSEHC Self-pay Billing and Collection Policy will be made available to patients and the community served by GSEHC free of charge through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen St. Elizabeth's Hospital and Clinics ATTN: Patient Accounts 1200 Grant Blvd. West Wabasha, MN 55981

- 2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (651) 565-5697 or (800) 581-4531, ext. 24204.
- 3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via www.gundersenhealth.org/faa.
- 4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
 - a. Gundersen St. Elizabeth's Hospital Patient Accounts Department 1200 Grant Boulevard West Wabasha, MN 55981
 - b. Gundersen St. Elizabeth's Alma Clinic 204 South Main Street Alma, WI 54610-7722
 - c. Gundersen St. Elizabeth's Wabasha Clinic Patient Access
 1200 Grant Boulevard West Wabasha, MN 55981