GUNDERSEN
MOUNDVIEW
HOSPITAL AND CLINICS

Discrimination is Against the Law
Affordable Care Act Section 1557

Gundersen Moundview Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gundersen Moundview Hospital and Clinics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.
Gundersen Moundview Hospital and Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters

- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as: Qualified interpreters

- Information written in other languages

If you need these services, contact the Admitting/Registration personnel, your nurse or provider that you are seeing today, or Denise Filter, Social Worker / Civil Rights Coordinator.

If you believe that Gundersen Moundview Hospital and Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Denise Filter, 402 West Lake Street, Friendship, Wisconsin, 53934, Telephone: 608-339-8410, Fax: 608-339-8340, dfilter@gundersenhealth.org.   You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Denise is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:
U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)
Complaint forms are available at http://www.hhs.gov/ocr/office/file/index.html.