

GUNDERSEN HEALTH SYSTEM®

Gundersen Health System complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gundersen Health System does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen Health System:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - qualified sign language interpreters; and
 - written information in other formats.
- Provides free language services to people whose primary language is not English, such as:
 - qualified interpreters; and
 - written information in other languages.

If you need these services*, contact Interpreter Services at extension 54141.

*Not available with virtual visits or e-visits.

If you believe that Gundersen Health System has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Renee Fraser
1910 South Ave,
La Crosse, WI 54601
Phone: 608-775-3938
Fax: 608-775-5445
Email: rdfraser@gundersenhealth.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Renee Fraser is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201
1-800-368-1019, 800-537-7697

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.