

GUNDERSEN

ST. JOSEPH'S HOSPITAL AND CLINICS

Section 1557 of the Accountable Care Act Section 1557 Notice

Gundersen St. Joseph's Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gundersen St. Joseph's Hospital and Clinics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen St. Joseph's Hospital and Clinics will not discriminate in the provision of services to an individual based on the individual's ability to pay or because payment of those services would be made under Medicare or Medicaid.

Gundersen St. Joseph's Hospital and Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Mary Murray, Social Worker.

If you believe that Gundersen St. Joseph's Hospital and Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Megan Wopat, Civil Rights Coordinator, 400 Water Ave., Hillsboro, Wisconsin 54634, Telephone: 608-489-8106, Fax: 608-489-8181, mjwopat@gundersenhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Megan Wopat is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.