

# Gundersen Palmer Lutheran Hospital and Clinics

## Summary of Financial Assistance Policy

Gundersen Palmer Lutheran Hospital and Clinics (GPLHC) is a not-for-profit system with a mission to provide excellence in patient care, education, research and improved health in the communities it serves. We will be a health system of excellence, nationally recognized for improving the health and well-being of our patients and their communities. We are committed to providing emergency and medically necessary health care services to patients regardless of their ability to pay

For patients, and patient guarantors, with limited financial resources, GPLHC has established a financial assistance program to help them in paying for their medical care.

### Eligibility

Patients of GPLHC with annual family incomes of less than four-times the federal poverty level, and within asset limit thresholds will be eligible for GPLHC financial assistance. For more information about current poverty guidelines, please visit the Assistant Secretary for Planning and Evaluations of the US Department of Health and Human Services website at <http://hhs.gov>.

### Type of Assistance

Family income and assets will be considered when making an eligibility determination on financial assistance. Free care is available to patients with limited assets and family income equal to or less than two-times the federal poverty level. Discounted care is available to patients with limited assets and family income between two and four-times the federal poverty level. Patients not meeting these eligibility guidelines, but with extraordinarily high medical expenses, may qualify for catastrophic care assistance.

### Fees Charged to Patients Eligible for Financial Assistance

Patients eligible for financial assistance, and having no insurance coverage, may be granted a discount on GPLHC bills for emergency and medically necessary care that is equal to that charged to insured patients, specifically those covered by Medicare and/or private health insurers.

### For More Information

Information on the GPLHC financial assistance policy is available by calling (563) 422-3811 or by visiting any GPLHC location. An application for GPLHC financial assistance is available on our website at [www.gundersenhealth.org/FAA](http://www.gundersenhealth.org/FAA). Translated versions of the financial assistance policy and financial assistance application include Hmong, Spanish, Polish, and Somalian, and can be found on our website or by visiting any GPLHC location.

To apply for financial assistance, a patient must apply by completing and submitting a financial assistance application. To request a complete financial assistance policy or a financial assistance application, including translated versions, or if you need assistance completing the application, contact:

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