

**Financial Assistance Policy
(GMV-2555)**

Appendix 5

Public Access to Policy

Information on the Moundview Financial Assistance Policy, and the Moundview Self-pay Billing and Collection Policy will be made available to patients and the community served by Moundview through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen Moundview Hospital and Clinics
Patient Financial Service
402 West Lake Street, P.O. Box 40
Friendship, WI 53934

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (608) 339-8466.
3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via www.gundersenhealth.org/moundview.
4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
 - a. Gundersen Moundview Hospital and Clinics
402 West Lake Street, Friendship, WI
Emergency Department – Hospital Main Floor
Patient Registration – Hospital Main Floor
Patient Financial Services – Hospital Ground Level
(608) 339-8466
 - b. Gundersen Moundview Hospital and Clinics
Westfield Clinic
Frontier Square Mini Mall
207 North Pioneer Park Road, Westfield, WI
(608) 296-6350