Resolve Through Sharing® (RTS) Coordinator Training (train-the-trainer)

Topics Covered
- Implementing RTS in your organization
- Diffusion of innovation and leading change
- Eliciting support
- Characteristics of adult learners
- Strategies for effective presentation
- Maintaining a bereavement program
- Project management
- Quality outcomes
- Team building

Who Should Attend
Anyone who has completed RTS Bereavement Training(s) and plans to
- develop, standardize, or enhance a new or existing bereavement program, and
- provide ongoing staff education through one or more RTS Bereavement Training(s) (i.e., Perinatal Death, Neonatal and Pediatric Death, or Adult Death).

Over 8,500 coordinators trained

Why RTS?
Research shows that death is the most anxiety-producing situation that nurses face. Anecdotal evidence indicates the same is true for other professions. Being prepared for these challenges helps staff feel confident that they can make a difference. RTS bereavement training provides participants with a rich educational experience that increases their knowledge, skills, and comfort levels while providing bereavement care across the lifespan.

Why RTS?

Find a course near you and register today!
www.ResolveThroughSharing.org
rts@gundersenhealth.org

Register Fees
RTS Bereavement Training $550
RTS Coordinator Training $450
RTS Bereavement Training/RTS Coordinator combo $950

GROUP DISCOUNT AVAILABLE

Continuing Education
Continuing education (CE) credits are available to nurses, social workers, and chaplains for all courses. Find complete course and CE details at ResolveThroughSharing.org.

Join the 50,000+ who have attended RTS Training! Here’s what some of them have to say.

“This was my first bereavement training and the information and tips I gathered are beyond valuable. I feel more confident entering a bereavement situation and knowing what to say—or when to not say anything at all! Thank you for this wonderful training.” – Social Worker, Pennsylvania

“This program was incredible. So emotional, inspiring and empowering. Thank you so much for what you are doing for families by offering this education. The BEST conference EVER!!!” – Registered Nurse, California

“The information was very helpful and will definitely change the way I practice as a child life specialist. I really appreciate how uplifting and motivating the conference was…The presenters did a great job switching up activities and giving the audience information in different ways.” – Child Life Specialist, Texas

Research Through Sharing is a program of Gundersen Health System, a not-for-profit 501(c)(3) corporation located in La Crosse, WI, USA.

Perinatal Death
Miscarriage, ectopic pregnancy, stillbirth, and newborn death

Neonatal and Pediatric Death
Prematurity, serious illness, trauma, complex medical conditions, suicide, and more

Adult Death
Serious illness, complex medical conditions, trauma, suicide, drug abuse, and more

Coordinator
Acquire the skills necessary to develop and implement a comprehensive RTS bereavement program.

Enhance knowledge, level of skill, and personal awareness when caring for bereaved families.
Resolve Through Sharing® (RTS)
Bereavement Training: Perinatal Death

Topics Covered
• Attachment before the baby is born
• Determining the meaning of a miscarriage
• Perinatal palliative care and advance care planning
• End-of-life decision-making
• Honoring the relationship between parent(s) and baby
• Respectful disposition
• Communicating with the bereaved
• Interprofessional care teams
• Self-care strategies for caregivers
• Follow-up communications
• Ritual, photography, and keepsakes
• Spiritual needs of the bereaved
• Theoretical frameworks of grief and being in relationship
• Bereaved family members

Who Should Attend
Healthcare professionals in Labor and Delivery, Postpartum and Antepartum, Emergency Medical Services, Same-Day Surgery, Neonatal Intensive Care, Family Medicine, Fertility, Obstetrics, and Public Health, including:
• Nurses
• Physicians
• Medical Assistants
• Ultrasoundographers
• Midwives
• Doulas
• Chaplains
• Social Workers
• Child Life Specialists
• Genetic Counselors

Resolve Through Sharing® (RTS)
Bereavement Training: Neonatal and Pediatric Death

Topics Covered
• Decision-making and death in the NICU
• Pediatric palliative care and hospice
• Emotional needs of the dying child
• Sudden and traumatic deaths
• Deaths that carry stigma
• Advance care planning
• Communicating with the bereaved
• Interprofessional care teams
• Self-care strategies for caregivers
• Follow-up communications
• Ritual, photography, and keepsakes
• Spiritual needs of the bereaved
• Theoretical frameworks of grief and being in relationship
• Bereaved family members

Who Should Attend
Healthcare professionals in Neonatal Intensive Care, Emergency Medical Services, Pediatric Office/ Clinic, Pediatric Hospital Unit, Pediatric Intensive Care, Pediatric Oncology, Pediatric Palliative Care and Hospice, Family Medicine, and Public Health, including:
• Nurses
• Physicians
• Medical Assistants
• School Nurses
• Chaplains
• Social Workers
• Child Life Specialists
• Genetic Counselors
• Technicians

Resolve Through Sharing® (RTS)
Bereavement Training: Adult Death

Topics Covered
• Advance care planning and end-of-life decision making
• Sudden and traumatic deaths
• Deaths that carry stigma
• Long-term illness and dying with dignity
• Palliative care and hospice
• Deaths of military personnel
• Communicating with the bereaved
• Interprofessional care teams
• Self-care strategies for caregivers
• Follow-up communications
• Ritual, photography, and keepsakes
• Spiritual needs of the bereaved
• Theoretical frameworks of grief and being in relationship
• Bereaved family members

Who Should Attend
Healthcare professionals in Intensive Care, Emergency Medical Services, Oncology, Surgery, Public Health, Office/Clinic, Military Health Services, and Palliative Care and Hospice, including:
• Nurses
• Physicians
• Medical Assistants
• Chaplains
• Social Workers
• Child Life Specialists
• Technicians
### Resolve Through Sharing® (RTS) Bereavement Training: Perinatal Death

#### Topics Covered
- Attachment before the baby is born
- Determining the meaning of a miscarriage
- Perinatal palliative care and advance care planning
- End-of-life decision-making
- Honoring the relationship between parent(s) and baby
- Respectful disposition
- Communicating with the bereaved
- Interprofessional care teams
- Self-care strategies for caregivers
- Follow-up communications
- Ritual, photography, and keepsakes
- Spiritual needs of the bereaved
- Theoretical frameworks of grief and being in relationship
- Bereaved family members

#### Who Should Attend
Healthcare professionals in Labor and Delivery, Postpartum and Antepartum, Emergency Medical Services, Same-Day Surgery, Neonatal Intensive Care, Family Medicine, Fertility, Obstetrics, and Public Health, including:
- Nurses
- Physicians
- Medical Assistants
- Ultrasoundographers
- Midwives
- Doulas
- Chaplains
- Social Workers
- Child Life Specialists
- Genetic Counselors

### Resolve Through Sharing® (RTS) Bereavement Training: Neonatal and Pediatric Death

#### Topics Covered
- Decision-making and death in the NICU
- Pediatric palliative care and hospice
- Emotional needs of the dying child
- Sudden and traumatic deaths
- Deaths that carry stigma
- Advance care planning
- Communicating with the bereaved
- Interprofessional care teams
- Self-care strategies for caregivers
- Follow-up communications
- Ritual, photography, and keepsakes
- Spiritual needs of the bereaved
- Theoretical frameworks of grief and being in relationship
- Bereaved family members

#### Who Should Attend
Healthcare professionals in Neonatal Intensive Care, Emergency Medical Services, Pediatric Office/Clinic, Pediatric Hospital Unit, Pediatric Intensive Care, Pediatric Oncology, Pediatric Palliative Care and Hospice, Family Medicine, and Public Health, including:
- Nurses
- Physicians
- Medical Assistants
- School Nurses
- Chaplains
- Social Workers
- Child Life Specialists
- Genetic Counselors
- Technicians

### Resolve Through Sharing® (RTS) Bereavement Training: Adult Death

#### Topics Covered
- Advance care planning and end-of-life decision making
- Sudden and traumatic deaths
- Deaths that carry stigma
- Long-term illness and dying with dignity
- Palliative care and hospice
- Deaths of military personnel
- Communicating with the bereaved
- Interprofessional care teams
- Self-care strategies for caregivers
- Follow-up communications
- Ritual, photography, and keepsakes
- Spiritual needs of the bereaved
- Theoretical frameworks of grief and being in relationship
- Bereaved family members

#### Who Should Attend
Healthcare professionals in Intensive Care, Emergency Medical Services, Oncology, Surgery, Public Health, Office/Clinic, Military Health Services, and Palliative Care and Hospice, including:
- Nurses
- Physicians
- Medical Assistants
- Chaplains
- Social Workers
- Child Life Specialists
- Technicians
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Topics Covered</strong></td>
<td><strong>Topics Covered</strong></td>
<td><strong>Topics Covered</strong></td>
</tr>
<tr>
<td>• Attachment before the baby is born</td>
<td>• Decision-making and death in the NICU</td>
<td>• Advance care planning and end-of-life decision making</td>
</tr>
<tr>
<td>• Determining the meaning of a miscarriage</td>
<td>• Pediatric palliative care and hospice</td>
<td>• Sudden and traumatic deaths</td>
</tr>
<tr>
<td>• Perinatal palliative care and advance care planning</td>
<td>• Emotional needs of the dying child</td>
<td>• Deaths that carry stigma</td>
</tr>
<tr>
<td>• End-of-life decision-making</td>
<td>• Sudden and traumatic deaths</td>
<td>• Long-term illness and dying with dignity</td>
</tr>
<tr>
<td>• Honoring the relationship between parent(s) and baby</td>
<td>• Deaths that carry stigma</td>
<td>• Palliative care and hospice</td>
</tr>
<tr>
<td>• Respectful disposition</td>
<td>• Advance care planning</td>
<td>• Deaths of military personnel</td>
</tr>
<tr>
<td>• Communicating with the bereaved</td>
<td>• Communicating with the bereaved</td>
<td>• Communicating with the bereaved</td>
</tr>
<tr>
<td>• Interprofessional care teams</td>
<td>• Interprofessional care teams</td>
<td>• Interprofessional care teams</td>
</tr>
<tr>
<td>• Self-care strategies for caregivers</td>
<td>• Self-care strategies for caregivers</td>
<td>• Self-care strategies for caregivers</td>
</tr>
<tr>
<td>• Follow-up communications</td>
<td>• Follow-up communications</td>
<td>• Follow-up communications</td>
</tr>
<tr>
<td>• Ritual, photography, and keepsakes</td>
<td>• Ritual, photography, and keepsakes</td>
<td>• Ritual, photography, and keepsakes</td>
</tr>
<tr>
<td>• Spiritual needs of the bereaved</td>
<td>• Spiritual needs of the bereaved</td>
<td>• Spiritual needs of the bereaved</td>
</tr>
<tr>
<td>• Theoretical frameworks of grief and being in relationship</td>
<td>• Theoretical frameworks of grief and being in relationship</td>
<td>• Theoretical frameworks of grief and being in relationship</td>
</tr>
<tr>
<td>• Bereaved family members</td>
<td>• Bereaved family members</td>
<td>• Bereaved family members</td>
</tr>
</tbody>
</table>

**Who Should Attend**

Healthcare professionals in Labor and Delivery, Postpartum and Antepartum, Emergency Medical Services, Same-Day Surgery, Neonatal Intensive Care, Family Medicine, Fertility, Obstetrics, and Public Health, including:

- Nurses
- Physicians
- Medical Assistants
- Ultrasonographers
- Midwives
- Doulas
- Chaplains
- Social Workers
- Child Life Specialists
- Genetic Counselors

---

<table>
<thead>
<tr>
<th>Resolve Through Sharing® (RTS) Bereavement Training: Neonatal and Pediatric Death</th>
<th>Resolve Through Sharing® (RTS) Bereavement Training: Adult Death</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Who Should Attend</strong></td>
<td><strong>Who Should Attend</strong></td>
</tr>
<tr>
<td>Healthcare professionals in Neonatal Intensive Care, Emergency Medical Services, Pediatric Office/Clinic, Pediatric Hospital Unit, Pediatric Intensive Care, Pediatric Oncology, Pediatric Palliative Care and Hospice, Family Medicine, and Public Health, including:</td>
<td>Healthcare professionals in Intensive Care, Emergency Medical Services, Oncology, Surgery, Public Health, Office/Clinic, Military Health Services, and Palliative Care and Hospice, including:</td>
</tr>
<tr>
<td>• Nurses</td>
<td>• Nurses</td>
</tr>
<tr>
<td>• Physicians</td>
<td>• Physicians</td>
</tr>
<tr>
<td>• Medical Assistants</td>
<td>• Medical Assistants</td>
</tr>
<tr>
<td>• Chaplains</td>
<td>• Chaplains</td>
</tr>
<tr>
<td>• Social Workers</td>
<td>• Social Workers</td>
</tr>
<tr>
<td>• Child Life Specialists</td>
<td>• Child Life Specialists</td>
</tr>
<tr>
<td>• Genetic Counselors</td>
<td>• Genetic Counselors</td>
</tr>
<tr>
<td>• Technicians</td>
<td>• Technicians</td>
</tr>
</tbody>
</table>
Resolve Through Sharing® (RTS) Coordinator Training (train-the-trainer)

Topics Covered

- Implementing RTS in your organization
- Diffusion of innovation and leading change
- Eliciting support
- Characteristics of adult learners
- Strategies for effective presentation
- Maintaining a bereavement program
- Project management
- Quality outcomes
- Team building

Who Should Attend

Anyone who has completed RTS Bereavement Training(s) and plans to
- develop, standardize, or enhance a new or existing bereavement program, and
- provide ongoing staff education through one or more RTS Bereavement Training(s) (i.e., Perinatal Death, Neonatal and Pediatric Death, or Adult Death).

Over 8,500 coordinators trained

Registration Fees

<table>
<thead>
<tr>
<th>Service</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTS Bereavement Training</td>
<td>$550</td>
</tr>
<tr>
<td>RTS Coordinator Training</td>
<td>$450</td>
</tr>
<tr>
<td>RTS Bereavement Training/RTS Coordinator combo</td>
<td>$950</td>
</tr>
</tbody>
</table>

GROUP DISCOUNT AVAILABLE

Continuing Education

Continuing education (CE) credits are available to nurses, social workers, and chaplains for all courses. Find complete course and CE details at ResolveThroughSharing.org.

Join the 50,000+ who have attended RTS Training! Here’s what some of them have to say.

“This was my first bereavement training and the information and tips I gathered are beyond valuable. I feel more confident entering a bereavement situation and knowing what to say—or when to not say anything at all! Thank you for this wonderful training!” – Social Worker, Pennsylvania

“This program was incredible. So emotional, inspiring and empowering. Thank you so much for what you are doing for families by offering this education. The BEST conference EVER!!!!” – Registered Nurse, California

“The information was very helpful and will definitely change the way I practice as a child life specialist. I really appreciate how uplifting and motivating the conference was…The presenters did a great job switching up activities and giving the audience information in different ways.” – Child Life Specialist, Texas

“Research shows that death is the most anxiety-producing situation that nurses face. Anecdotal evidence indicates the same is true for other professions. Being prepared for these challenges helps staff feel confident that they can make a difference. RTS bereavement training provides participants with a rich educational experience that increases their knowledge, skills, and comfort levels while providing bereavement care across the lifespan.

Why RTS?

Known as the gold standard in bereavement education worldwide

Find a course near you and register today!

www.ResolveThroughSharing.org
rts@gundersenhealth.org

Perinatal Death
Miscarriage, ectopic pregnancy, stillbirth, and newborn death

Neonatal and Pediatric Death
Prematurity, serious illness, trauma, complex medical conditions, suicide, and more

Adult Death
Serious illness, complex medical conditions, trauma, suicide, drug abuse, and more

Coordinator

Acquire the skills necessary to develop and implement a comprehensive RTS bereavement program.
Resolve Through Sharing® (RTS) Coordinator Training (train-the-trainer)

Topics Covered
- Implementing RTS in your organization
- Diffusion of innovation and leading change
- Eliciting support
- Characteristics of adult learners
- Strategies for effective presentation
- Maintaining a bereavement program
- Project management
- Quality outcomes
- Team building

Who Should Attend
Anyone who has completed RTS Bereavement Training(s) and plans to
- develop, standardize, or enhance a new or existing bereavement program,
- provide ongoing staff education through one or more RTS Bereavement Training(s) (i.e., Perinatal Death, Neonatal and Pediatric Death, or Adult Death).

Over 8,500 coordinators trained

Why RTS?
Research shows that death is the most anxiety-producing situation that nurses face. Anecdotal evidence indicates the same is true for other professions. Being prepared for these challenges helps staff feel confident that they can make a difference. RTS bereavement training provides participants with a rich educational experience that increases their knowledge, skills, and comfort levels while providing bereavement care across the lifespan.

Registration Fees

<table>
<thead>
<tr>
<th>Service</th>
<th>Fee</th>
</tr>
</thead>
<tbody>
<tr>
<td>RTS Bereavement Training</td>
<td>$550</td>
</tr>
<tr>
<td>RTS Coordinator Training</td>
<td>$450</td>
</tr>
<tr>
<td>RTS Bereavement Training/RTS Coordinator combo</td>
<td>$950</td>
</tr>
</tbody>
</table>

GROUP DISCOUNT AVAILABLE

Continuing Education
Continuing education (CE) credits are available to nurses, social workers, and chaplains for all courses. Find complete course and CE details at ResolveThroughSharing.org.

Join the 50,000+ who have attended RTS Training! Here’s what some of them have to say.

“This was my first bereavement training and the information and tips I gathered are beyond valuable. I feel more confident entering a bereavement situation and knowing what to say—or when to not say anything at all! Thank you for this wonderful training!” – Social Worker, Pennsylvania

“This program was incredible. So emotional, inspiring and empowering. Thank you so much for what you are doing for families by offering this education. The BEST conference EVER!!!” – Registered Nurse, California

“The information was very helpful and will definitely change the way I practice as a child life specialist. I really appreciate how uplifting and motivating the conference was...The presenters did a great job switching up activities and giving the audience information in different ways.” – Child Life Specialist, Texas

Find a course near you and register today!

www.ResolveThroughSharing.org
rt@gundersenhealth.org

Resolve Through Sharing is a program of Gundersen Health System, a not-for-profit 501(c)(3) corporation located in La Crosse, WI, USA.

Resolve Through Sharing, Bereavement Education Since 1981

Enhance knowledge, level of skill, and personal awareness when caring for bereaved families.