

**Financial Assistance Policy  
(GMV-2555)**

**Appendix 5**

**Public Access to Policy**

Information on the Moundview Financial Assistance Policy, and the Moundview Self-pay Billing and Collection Policy will be made available to patients and the community served by Moundview through a variety of sources.

1. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via mail at:

Gundersen Moundview Hospital and Clinics  
Patient Financial Service  
402 West Lake Street, P.O. Box 40  
Friendship, WI 53934

2. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via phone at (608) 339-8466.
3. Patients and guarantors may download copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary via [www.gundersenhealth.org/moundview](http://www.gundersenhealth.org/moundview).
4. Patients and guarantors may request copies of the Financial Assistance Policy, the Self-Pay Billing and Collection Policy, the Financial Assistance Application, and/or the Plain Language Summary in person at the following locations:
  - a. Gundersen Moundview Hospital and Clinics  
402 West Lake Street, Friendship, WI  
Emergency Department – Hospital Main Floor  
Patient Registration – Hospital Main Floor  
Patient Financial Services – Hospital Ground Level  
(608) 339-8466
  - b. Gundersen Moundview Hospital and Clinics  
Westfield Clinic  
Frontier Square Mini Mall  
207 North Pioneer Park Road, Westfield, WI  
(608) 296-6350