It is recommended to perform all updates to secure your system. **It is required that your computer be up to date in order to access Gundersen Health System (GHS) resources.**

Gundersen Health system will not be held liable for any changes that you apply to your personal computer or operating system. In an effort to allow remote access from your personal device it is your choice to follow the instructions being provided to meet minimum requirements for remote access.

**Requirements:**

- A Mac running macOS 10.13.X (High Sierra) or higher.
- Have all security patches and upgrades applied.
- Chrome is our preferred browser.

**Macintosh Updates**

You must be connected to the Internet to perform updates. Check the version of macOS that you have on your Mac.

1. Click the *Apple Menu* in the upper left corner of your screen.
2. Click *About this Mac*....
3. Locate your OS Version. To meet minimum requirements, your version must begin with “10.13.” or higher.
4. Click on *Software Update* to prompt an Apple update inquiry.
5. If the inquiry returns a needed update, click *Upgrade Now* (or similar prompt) to install updates.

**Still having trouble?**

If you have questions or concerns about the instructions, Gundersen Health System recommends you reach out to Apple or your local Apple Service Provider directly to determine if your computer meets minimum requirements for our work-from-home environment.

It is possible that your service provider will charge for their services. Please be aware, Gundersen Heath System will not be offering any reimbursement for these services.