

GUNDERSEN

TRI-COUNTY CARE CENTER

Discrimination is Against the Law Accountable Care Act Section 1557

Gundersen Tri-County Care Center complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gundersen Tri-County Care Center does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen Tri-County Care Center:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as: Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to people whose primary language is not English, such as: Qualified interpreters
- Information written in other languages

If you need these services, contact the Admitting/Registration personnel, your nurse or provider that you are seeing today, Elizabeth Rohde, CSW and Civil Rights Coordinator.

If you believe that Gundersen Tri-County Care Center has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Elizabeth Rohde CSW, 18601 Lincoln Street, Whitehall, Wisconsin, 54773, Telephone: 715-538-2403, Fax: 715-538-1304, elrohde@gundersenhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Elizabeth Rohde, CSW is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services

200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.