

GUNDERSEN

BOSCobel AREA HOSPITAL AND CLINICS

Section 1557 of the Affordable Care Act Notice

Gundersen Boscobel Area Hospital and Clinics complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Gundersen Boscobel Hospital and Clinics does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Gundersen Boscobel Area Hospital and Clinics:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Kelsey Lund. If you believe that Gundersen Boscobel Area Hospital and Clinics has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Kelsey Lund, Quality Services Director and Civil Rights Coordinator, 205 Parker Street, phone: 608-375-4112, fax: 608-375-6208, kmlund@gundersenhealth.org. You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kelsey Lund is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-868-1019, 800-537-7697 (TDD).

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

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