

Gundersen Tri-County Hospital and Clinics

Summary of Financial Assistance Policy

Gundersen Tri-County Hospital and Clinics (Tri-County) is a not-for-profit system with a mission to provide excellence in patient care, education, research and improved health in the communities it serves. We will be a health system of excellence, nationally recognized for improving the health and well-being of our patients and their communities. We are committed to providing emergency and medically necessary health care services to patients regardless of their ability to pay.

For patients and patient guarantors with limited financial resources, Tri-County has established a financial assistance program to help them in paying for their medical care.

Eligibility

Patients of Tri-County with annual family incomes of less than four times the federal poverty level and within asset limit thresholds will be eligible for Tri-County financial assistance. For more information about current poverty guidelines, please visit the Assistant Secretary for Planning and Evaluations of the US Department of Health and Human Services website at <http://hhs.gov>.

Type of assistance

Family income and assets will be considered when making an eligibility determination on financial assistance. Free care is available to patients with limited assets and family income equal to or less than two times the federal poverty level. Discounted care is available to patients with limited assets and family income between two and four times the federal poverty level. Patients not meeting these eligibility guidelines but with extraordinarily high medical expenses may qualify for catastrophic care assistance.

Fees charged to patients eligible for financial assistance

Patients eligible for financial assistance who do not have insurance coverage may be granted a discount on Tri-County bills for emergency and medically necessary care that is equal to that charged to insured patients, specifically those covered by Medicare and/or private health insurers.

For more information

Information on the Tri-County financial assistance policy is available by calling (715) 538-4361 or by visiting any Tri-County location. An application for Tri-County financial assistance is available at www.gundersenhealth.org/FAA. Translated versions of the financial assistance policy and financial assistance application include Hmong, Spanish, Polish, and Somalian, and can be found on our website or by visiting any Tri-County location.

To apply for financial assistance

Apply by submitting a financial assistance application. To request a complete financial assistance policy or a financial assistance application, including translated versions, or if you need assistance completing the application, contact:

Gundersen Tri-County Hospital and Clinics
Customer Financial Services
18601 Lincoln Street, Whitehall, WI 54773
(715) 538-4361